

Quality Assurance Procedure File

Procedure no.: **QA-04.2.2**

Edition: **23**

Subject: **The Manual for Quality, Safety, Occupational Health and Environmental Protection**

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Policy of Quality, Environmental Protection, Occupational Safety and Health

The company management of B.T.I. Quality Metal Center Ltd. and 2XL Metal Products Ltd., states that:

- a. The level of service rendered to customers and stakeholders, their satisfaction, employee's safety and health, reduction of the negative environmental impact and constant improvement in all areas of activity, become permanent goals for the manner of conduct and the key to the success of the companies.
- b. The companies are acting to continuously improve their customers' satisfaction and maintain the quality of their products. The work processes implement orderly procedures and internal specifications, in order to provide an adequate response to the needs of customers and stakeholders.
- c. B.T.I. Quality Metal Center Ltd. and 2XL Metal Products Ltd. companies strives to achieve continuous improvement in the quality of the products provided to customers and the levels of service. A prerequisite for achieving this goal is the involvement of the employees and management in considerations of quality and environmental protection in all work processes, subject to the requirements and needs of the customers.
- d. The company undertakes to ensure an adequate physical, managerial and social environment, that will enable employees at all levels to work under optimal conditions, while maintaining personal security and mutual respect, and will procure to consult with employees and get them involved in processes related to protecting safety and health.
- e. The company undertakes to adhere to the proper fairness rules within the framework of the organization's advertising and marketing activities.
- f. As part of this policy, the company's management undertakes to:
 - Act to continuously improve the performance of the management system relating to quality, environmental protection, safety and occupational health and the management system itself.
 - Act to prevent pollution, minimize environmental impacts and improve environmental performance.
 - Act to prevent physical injury and poor health among its employees, and minimize risks by planning processes to an acceptable level.
 - Comply with the legislative requirements that bind the organization's products, and with the requirements of any law and stakeholders in the area of environmental protection and Occupational Safety and Health which are relevant to the organization's activities.
 - Maintain transparency and truth in advertising.
 - Contribute to economic community development.
 - Maintain a respectful and safe work environment.
 - **Involve employees in policymaking and consult with them on aspects of management of occupational safety and health and environmental protection.**

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- The company's management examines the effectiveness of the management system for quality, occupational safety and health and environmental protection, and sets goals and objectives in this regard within the framework of management surveys, based on past data and aiming to achieve constant improvement.
- g. **The company's management has defined an acceptable risk in the Safety Management Program (see Chapter 4, Section 2).**
- h. In order to comply with the policy provisions, the company's management has decided to maintain an integrated management system of quality and environmental protection, in accordance with the requirements of Israeli Standard ISO 9001, AS9100D, Israeli Standard ISO 14001 and Israeli Standard ISO 45001-2018, as a managerial approach.

The undersigned,

Company CEO, Yossi Gurevitz

08.08.2024



Quality Manager, Limor Cohen

08.08.2024